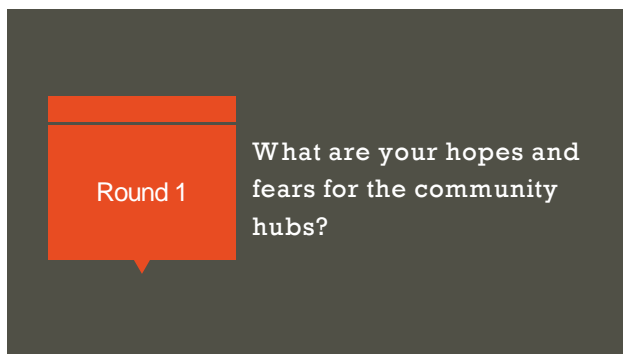


REDBRIDGE FAITH FORUM NETWORK MEETING HELD 30.4.19

AT ILFORD ISLAMIC CENTRE

Community Hubs workshop with Involve – Andy Paice

Feedback from audience of approximately 30 people present



Hopes - Group One

- Can money be invested on something else instead of hubs?
- Gives the community opportunities
- will help tackle isolation for the elderly
- Young families to integrate and engage with others
- Social prescribing project across borough could be based in hubs
- Faith communities need to encourage local service users to use the hub
- Act as a signpost for residents

Hopes – Group Two

- Hope hub will be easily accessible
- Hope that the programme will fulfil the needs of local people – community groups? Space available?
- Affordable café – community run
- Recycle centre
- A garden
- A library
- A youth centre
- Toddlers play area in garden

Hopes – Group Three

- Inclusive for the community
- Pull people together
- It will include young people – youth services
- Youth clubs will be attractive – vibrant
- Child friendly
- Sustainable
- It will work!

Hopes – Group Four

- Library to be included
- Café – social seating area
- Meeting rooms – bookable
- Easy web access provided (internet café)
- They will be lively, engaging attractive places that people want to spend their time in
- Appeal to a spectrum of age groups – intergenerational friendly
- Walk in centre faculty in all hubs
- Mental health drop in sessions/councillors
- Inclusion of a police desk
- Homework clubs for students of all ages
- Managed calendar of social events
- Facilitating ESOL (English as a second language)
- Facilitate consultation process amongst these that are not web enabled

Hopes – Group Five

- Open space/flexible space for different community groups – this will attract a variety of users and target social isolation
- Interpreters for people that do not have English as their first language
- Health support groups – palliative care.
- Social space
- Harbours good community relations

Hopes – Group Six

- Somewhere for young people
- Education/activities for extra curriculum
- Activities for elderly
- Mixture of wide range of services e.g. language support
- Bringing together services that people need
- Services including health/mental health/nurseries encouraging people to use hub and possible interaction
- Good if cultural/faith sensitivities are taken into account – all faiths put on and community)

Fears – Group One

- Fewer volunteers to run services
- Cost of using
- Duplication of services from churches, temples and other community groups
- The word community is misleading

Fears – Group Two

- Funding – where is the money coming from
- Will it include housing?
- We already have a housing crisis and infrastructure – will housing make it worse?

Fears – Group Three

- It won't meet peoples' expectations
- Will the funding be sufficient?
- White elephant?

- People in the communities will not know about what hubs will provide
- How will the scope/frame work be presented to the community
- Is there a funded budget?

Fears – Group Four

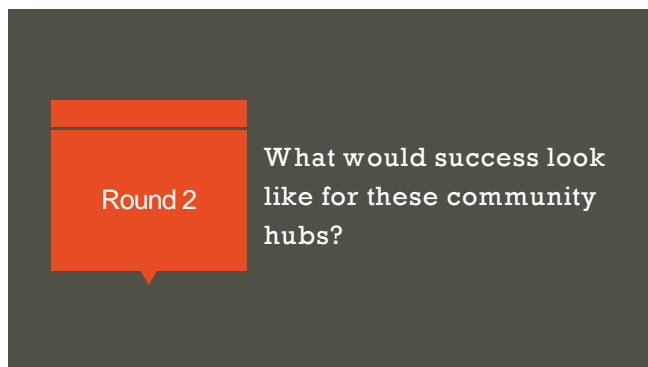
- Gants Hill – car park closing down and being turned into housing
- All development seems to be library based and is this going to result in the loss of existing libraries

Fears – Group Five

- How will it be funded?
- Services do not cater to local area
- Under used or over used
- Life span – could be busy for a year and then fizzle out
- Not accessible –dementia friendly, sensory friendly

Fears – Group Six

- People gravitate to their faith centres rather than the hub – so how to include services for all
- How to encourage faith groups to be drawn together
- Fear that there is no infrastructure for people to access the services
- This is just a paper exercise!



Success would look like... - Group One

- An aesthetically pleasing building – bright and light
- Easy access for all – disabled parking
- Well managed and organised
- Located near public transport – bus stops
- Easy drop off points for mobility services – dial-a-ride
- Pedestrian crossings
- Connections with local schools and youth organisations
- Community garden/quiet space
- Ongoing/regular community input into hubs/events
- Contacting Seven Kings Residents

Success would look like... - Group Two

- High level of interaction with/amongst other residents as well as different services
- High level of activity amongst different demographics
- Continued collaborative decision making with the community
- Constantly used by the community
- Representative of local area
- Increased community spirit/sense of community
- Used outside of office hours
- Replicated by other local authorities
- Increased happiness and well being

Success would look like... - Group Three

- Garden and outside sitting
- Welcoming faces
- Children's play area
- Easy access
- Flexible activities
- Subsidising café
- Wellness centre?
- Easy access to council services
- Sufficient staffing to keep place open
- Meeting rooms for community conversations
- Sports centre – fitness, yoga, chair based exercise
- Do not make it look like Pioneer point

Success would look like... - Group Four

- People and communities using it
- Promoting inclusion access to the hub
- Improving peoples life choices, jobs, skills, opportunities
- Mixture of activities to encourage involvement
- Using skills from individuals and agencies to help residents as mentors
- Flexible in terms of opening
- What will be helpful in terms of services and advice for the local people
- Using children centre model
- Success should be flexibility – ability to change and adapt for communities and people
- Links with other agencies and organisations - GPs, schools, VCS organisations

Success would look like... - Group Five

- Young peoples' centre
- All faiths
- Library
- Police
- Café
- Elderly people
- Accessible

- Health services
- Adult education – funding for practical skills classes – cooking, etc. Pay for classes
- Include volunteers?

Round 3 –
Can you help us
reach local
residents?

For the **Seven Kings catchment area:**

- Who **MUST** we speak to? Whose voice is often unheard?
- Where **MUST** we locate drop ins or pop-up stalls?
- How can you and your places of worship encourage attendance at the meetings on 30th May or completion of the survey?
- Are there any community events that you have planned that we can attend or run a session for?

Can you help us reach local residents?

- Create a Twitter account specifically for the Hubs
- Places of worship
- Core agencies and service providers, such as rehabilitation clinics
- Salvation army
- Care homes
- GP surgeries
- Schools; teachers, students and parents
- Libraries

How do you communicate to people who do not use social media? – Group One

- Mail drops
- Publicise meetings
- All the local train stations
- Local faith groups
- Schools/Dr surgeries
- local supermarkets
- Ilford Recorder
- Neighbourhood watch groups

How do you communicate to people who do not use social media? - Group Two

- School gates
- Larger shops
- Area notice board

- Redbridge Life
- Local bus stops
- Seven Kings business partnership
- GP surgery
- Goodmayes residence association
- The gym

Seven Kings Hub

- Could be health centre, library, private place for police, civic pride cleansing, sexual health clinic
- Select someone in different communities e.g. places of worship, and collect hard copy consultations
- Plain English and limited number of questions